



Quality Policy

Poullaides Construction Company (PCC) is committed to achieving quality and has adopted the philosophy that quality is not an event, but a journey without a finish line.

Our aim is to become a leader in our field by providing clients with a high standard of work conforming to contract specifications, with a clear focus on achieving client and employee satisfaction.

The Quality management system at PCC has been developed, implemented and is maintained in accordance with the requirements of ISO 9001:2015. We are committed to continually improve the effectiveness of the Quality Management system.

PCC has established the following measurable quality objectives:

- ❖ Ensure we understand our client's requirements and that these requirements are satisfied to the best of our ability.
- ❖ Ensure effective and efficient delivery of our services to meet the needs and expectations of our clients.
- ❖ Ensure we provide cost effective solutions to our clients.
- ❖ Ensure that activities engaged by the company are conducted safely for employees, subcontractors and visitors to maximize performance.
- ❖ Ensure we provide our clients with high quality work, conforming to the contract specifications, Building Regulations and Industry Best Practice.

PCC acknowledges that it is incumbent on employees at all levels to ensure that the provisions of the Quality Management System are in compliance with the applicable requirements. This is achieved by effective communication and employee's acceptance of their responsibilities with respect to fulfilling the company's quality objectives.

C.A. POULLAIDES
MANAGING DIRECTOR
17th JULY 2017